



alcatel 1T 10

Wi-Fi Tablet

For more information on how to use the phone, please go to www.alcatelmobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.

Note:

This is a user manual for Alcatel 1T 10 8084.

Help

Refer to the following resources to get more FAQ, software, and service information.

Consulting FAQ

Go to

<https://www.alcatelmobile.com/support/>

Updating your tablet's software

Update through the **Updates** app on your device.

To download the software update tool onto your PC, go to

<https://www.alcatelmobile.com/support/software-drivers/>

Finding your serial number or IMEI

You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the tablet, choose **Settings > About tablet > Status**.

Obtaining warranty service

First follow the advice in this guide. Then check hotlines and repair centres information through

<https://www.alcatelmobile.com/contact-us/>

Viewing legal information

On the tablet, go to **Settings > System > About tablet > Legal information**.

Using ONETOUCH Cloud

Open User Centre, then touch **More info**. For an online User Centre tutorial (may not be available in all areas), go to

<https://www.alcatelmobile.com/support/faq/>

Using other alcatel apps

Go to

<https://www.alcatelmobile.com/support/app-services/>

Table of Contents

| | |
|---|-----------|
| Safety and use | 6 |
| Radio waves | 15 |
| Licences..... | 19 |
| General information..... | 21 |
| 1 Your device | 25 |
| 1.1 Keys and connectors..... | 25 |
| 1.2 Getting started | 28 |
| 1.3 Home screen..... | 30 |
| 2 Text input | 38 |
| 2.1 Using the Onscreen Keyboard..... | 38 |
| 2.2 Text editing..... | 39 |
| 3 Contacts..... | 40 |
| 3.1 Contacts..... | 40 |
| 4 Calendar, Clock, and Calculator..... | 45 |
| 4.1 Calendar..... | 45 |
| 4.2 Clock..... | 47 |
| 4.3 Calculator..... | 50 |
| 5 Getting connected | 51 |
| 5.1 Connecting to Wi-Fi | 51 |
| 5.2 Connecting to a Bluetooth device..... | 53 |
| 5.3 Connecting to a computer via USB..... | 54 |

| | | |
|----------|---|-----------|
| 5.4 | Connecting to virtual private networks | 55 |
| 6 | Multimedia applications | 57 |
| 6.1 | Camera | 57 |
| 6.2 | Photos | 60 |
| 7 | Others | 63 |
| 7.1 | Kids Mode | 63 |
| 7.2 | Support Centre..... | 65 |
| 7.3 | Other applications | 65 |
| 8 | Google applications | 66 |
| 8.1 | Chrome..... | 66 |
| 8.2 | Gmail..... | 66 |
| 8.3 | Maps | 67 |
| 8.4 | YouTube..... | 67 |
| 8.5 | Play Store..... | 67 |
| 8.6 | YT Music | 68 |
| 9 | Settings | 69 |
| 9.1 | Network & connection | 69 |
| 9.2 | Apps | 70 |
| 9.3 | Smart Manager..... | 70 |
| 9.4 | Display..... | 71 |
| 9.5 | Sound..... | 71 |
| 9.6 | Storage | 71 |
| 9.7 | Security & location | 71 |
| 9.8 | Accounts | 72 |

| | | |
|-----------|--|-----------|
| 9.9 | Accessibility..... | 72 |
| 9.10 | Google..... | 72 |
| 9.11 | System..... | 72 |
| 10 | Making the most of your tablet..... | 75 |
| 10.1 | FOTA Upgrade..... | 75 |
| 11 | Accessories | 76 |
| 12 | Warranty..... | 77 |
| 13 | Troubleshooting..... | 80 |
| 14 | Specifications | 85 |



www.sar-tick.com

alcatel

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 16 of this user guide.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this chapter carefully before using your tablet. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a tablet while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their tablet when the vehicle is not parked.

When driving, do not use your tablet and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your tablet emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your tablet on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from tablet RF energy.

● CONDITIONS OF USE:

You are advised to switch off the tablet from time to time to optimise its performance.

Switch the tablet off before boarding an aircraft.

Switch the tablet off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, tablets can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the tablet off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the tablet is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.. In particular when using the tablet, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your tablet to your ear. Also move the tablet away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the tablet and/or play with the tablet and accessories without supervision.

If your tablet has a removable cover, note that your tablet may contain substances that could create an allergic reaction.

If your tablet is a unibody device, the back cover and battery are not removable. If you disassemble your tablet the warranty will not apply. Disassembling the tablet may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your tablet with care and keep it in a clean and dust-free place.

Do not allow your tablet to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +45°C (113°F).

At over 45°C (104°F) the legibility of the tablet's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your tablet yourself.

Do not drop, throw, or bend your tablet.

Do not use the tablet if the glass screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your tablet model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make backup copies or keep a written record of all important information stored on your tablet.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your tablet or enabling a flashing-lights feature on your tablet.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the tablets. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;

- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the screen;
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your tablet, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

● **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your tablet regarding taking photographs and recording sounds with your tablet. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your tablet (including the operator) disclaim any liability which may result from improper use of the tablet.

● **BATTERY:**

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in a battery;

- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your tablet in household rubbish or store it at temperature above 60°C (140°F).

Tablet and battery must be disposed of in accordance with locally applicable environmental regulations.

For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your tablet;

- Do not burn or dispose of your tablet in household rubbish or store it at temperature above 60°C (140°F).

Tablet and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your tablet, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your device meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

This device is compatible with the charger, which complies with the following standards relating to the Common Mobile Device Charger:

- EN301 489-34 V2.1.1 Final Draft (2017-04)
- EN 62684:2018

Radio waves

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all tablet models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your tablet is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

| Maximum SAR for this model and conditions under which it was recorded | |
|---|-----------|
| Body-worn SAR | 0.54 W/kg |

During use, the actual SAR values for this tablet are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your tablet is automatically decreased when full power is not needed for the call. The lower the power output of the tablet, the lower its SAR value.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the tablet the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the tablet away from the head and body during phone calls, or reduce the amount of time spent on the tablet.

For more information, you can go to **www.alcatelmobile.com**.

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your tablet is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your tablet. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Licences.....



microSD logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.

Alcatel 8084 Bluetooth Declaration ID D044517



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

This equipment may be operated in all European countries.

This device may be operated without restrictions in any EU member state.

Google, the Google logo, Android, the Android logo, Google Search™, Google Maps™, Gmail™, YouTube, Google Play Store and Hangouts™ are trademarks of Google Inc.

The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch **Google legal in Settings > System > About tablet > Legal information**) ⁽¹⁾.

You have purchased a product which uses the open source (<http://opensource.org/>) programmes mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL Communication Ltd.

You may download the source codes from <http://sourceforge.net/projects/alcatel/files/>. The provision of the source code is free of charge from the internet.

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU/EEA/Switzerland.

⁽¹⁾ May not be available in all countries.

If and to the extent that the Product is exported, taken with, or used by end customer or end user outside the EU/EEA/Switzerland any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

General information.....

- **Internet address:** www.alcatelmobile.com
- **Hotline:** See the "SERVICES" leaflet that came with your tablet or go to our website.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong
- **Electronic labeling path:** Touch **Settings > System > Regulatory & safety** or press *#07#, you can find more information about labelling ⁽¹⁾.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:
802.11b: 18 dBm

⁽¹⁾ It depends on countries.

802.11g: 16.5 dBm
802.11n-20MHz: 15 dBm
802.11n-40MHz: 14 dBm
Bluetooth: 3.5 dBm

• Regulatory information

Hereby, TCL Communication Ltd. declares that the radio equipment type **Alcatel 8084** is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: http://www.alcatelmobile.com/EU_doc.

• Additional information

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: http://www.alcatelmobile.com/EU_doc.

Protection against theft ⁽¹⁾

Your tablet is identified by an IMEI (tablet serial number) shown on the packaging label and in the tablet's memory. We recommend that you note the number the first time you use your tablet by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your tablet is stolen. This number allows your tablet to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the tablet's operation, depending on the software release of your tablet or specific operator services.

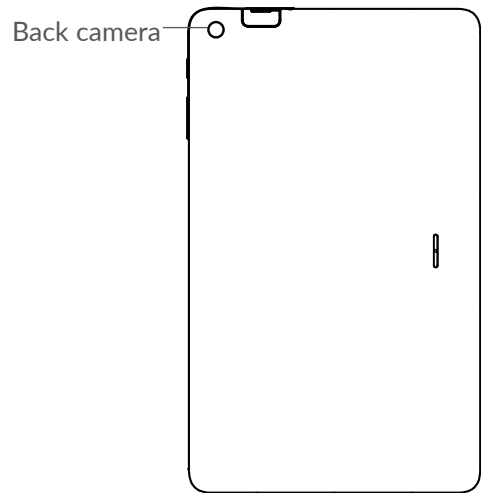
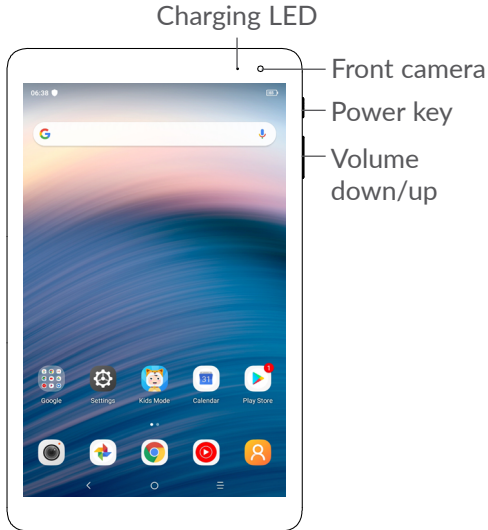
TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This tablet may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this tablet ("Third Party Materials"). All Third Party Materials in this tablet are provided "as is", without warranty of any kind, whether express or implied. The purchaser undertakes that TCL Communication Ltd. has complied

⁽¹⁾ Contact your network operator to check service availability.

with all quality obligations incumbent upon it as a manufacturer of devices and tablets in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this tablet or in interaction with any other device. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. TCL Communication Ltd. shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its tablets without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences of such removal.

1 Your device.....

1.1 Keys and connectors



Back button

- Touch to go back to the previous screen, or close a dialog box, options menu, the Notification panel, etc.



Home button

- From any application or screen, touch to return to the Home screen.
- Long press to turn on **Google Assistant** Now. You can get help such as getting directions and restaurant information based on the content detected on the screen.



Recent Apps button

- Touch to open a card view of applications you've worked with recently.



Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the popup menu to select from **Restart/Power off/Aeroplane mode**.
- Press and hold the **Power** key and **Volume down** key to take a screenshot.
- Press and hold the **Power** key for at least 10 seconds to force reboot.



Volume keys

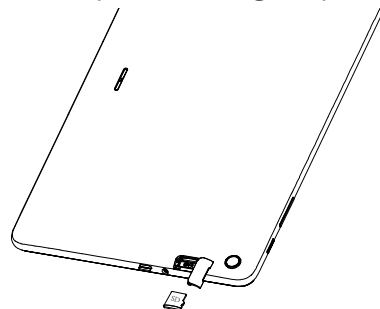
- In Music/Video/Streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- In camera preview mode, press **Volume up** or **down** key to take a photo.

1.2 Getting started

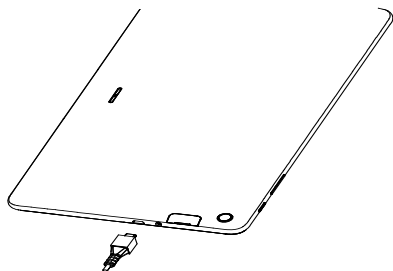
1.2.1 Setting up


Inserting or removing the SD card.

Your device only supports SD cards. Do not attempt to insert SIM types like micro SIM and standard cards; otherwise this may cause damage to your device.



Charging the battery



You are advised to fully charge the battery (). Charging status is indicated by a percentage displayed on screen. The percentage increases as the tablet is charged.



To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Powering on your tablet

Hold down the **Power** key until the tablet powers on, unlock your tablet (Swipe, PIN, Password or Pattern) if necessary and confirm. The Home screen is displayed.

If you do not know your PIN code or forget it, contact your network operator. Be sure to keep your PIN code safe.

1.2.3 Powering off your tablet

Press and hold the **Power** key until options appear, then select **Power off**.

1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touch the **Home** button to switch to the Home screen.



1 Status bar

- Status/Notification indicators
- Touch and drag down to open the Notification panel.

4 Google Search bar

- Touch ② to enter text search screen
- Touch ③ to enter voice search screen

5 Favorite tray applications

- Enter the application.
- Long press to move or remove applications.

Reversible screen

The tablet supports the reversible function. From the Home screen, touch **Settings > Display > Auto-rotate screen** to enable the function.

1.3.1 Using the touchscreen

Touch



To access an application, touch it with your finger.

Long press



To enter the available options for an item, long press the item. For example, select a contact in Contacts, long press this contact, an option list will appear.

Drag



Long press an item and drag it to another location.

Slide/Swipe



Slide the screen to scroll up and down the applications, images, and web pages. You can slide the screen horizontally too.

Flick



Similar to swiping, flicking is a lighter and quicker stroke.

Pinch/Spread



Place two fingers on the screen surface and draw them apart or together to scale an element on the screen.

The tablet also supports one finger zooming in **Camera** and **Gallery**. Double touch the screen to zoom in/out.

Rotate



Automatically change the screen orientation from portrait to landscape by turning the tablet sideways to have a better screen view.

1.3.2 Status bar

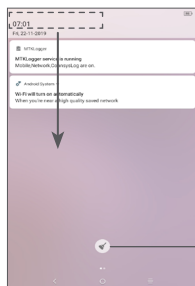
From the Status bar, you can view both tablet status (on the right side) and notification information (on the left side).

Drag down the status bar to view notifications and drag again to enter the Quick settings panel.

Touch and drag up to close it. When there are notifications, you can touch them to access notifications.

Notification panel

When there are notifications, touch left and drag down the Status bar to open the Notification panel to read more detailed information.



Clear all notifications
(ongoing notifications
will remain)

Quick Settings panel

Touch right and drag down the Status bar to open the Quick Settings panel. You can enable or disable functions or change modes by touching the icons.



Open **Settings**, to view
the full list of settings.

1.3.3 Locking and unlocking your screen

To protect your tablet and privacy, you can lock the tablet with a pattern, PIN, password etc.

To create a screen unlock pattern

- From the Home screen, touch **Settings > Security & location > Screen lock**.
- Set your own pattern.

To lock tablet screen

Press the **Power** key once to lock the screen.

To unlock the tablet screen

Press the **Power** key once to light up the screen, slide to draw the unlock pattern you have created or enter your PIN, password etc.

If you have chosen **Swipe** as the screen lock, you can press the **Power** key to light up the screen, then swipe up to unlock the screen.



Swipe up to
unlock the screen

1.3.4 Personalising your Home screen

Add

You can long press a folder, an application or a widget and drag the item to your preferred Home screen.

Reposition

Long press an item and drag it to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Long press an item and drag it up to the top of the **Remove** icon, then release.

Create folders

To improve the organisation of shortcuts or applications on the Home screen and the Favourite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customisation

Long press an empty area on the Home screen, then touch **Wallpapers** to customise wallpaper.

1.3.5 Widgets and recently used applications

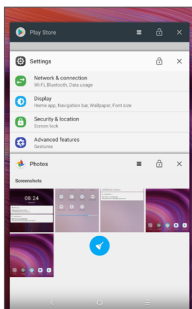
Consult widgets

Long press the empty area on the Home screen, then touch **Widgets** to display all widgets.

Touch the selected widget and slide it to move to your preferred screen.

Consult recently used applications

To consult recently used applications, touch the **Recent Apps** button. Touch a thumbnail in the window to open the application.



Touch one thumbnail and slide it right/left or touch **X** to close an application.

Touch  to close all the running applications.

1.3.6 Volume adjustment

Using the volume key

Press the **Volume** key to adjust the volume. To activate the vibrate mode, press the **Volume down** key until the tablet is muted.

Using the settings menu

From the Home screen, touch **Settings > Sound** to set the volume for media, Notification, alarms, etc.

2 Text input.....

2.1 Using the Onscreen Keyboard

Onscreen Keyboard settings

Touch **Settings>System>Language & input**, touch the keyboard you want to set up and a series of settings will become available.

2.1.1 Virtual keyboard

Touch to switch between
"abc/Abc" mode;
Long press to switch to
"abc/ABC" mode.



Touch to switch
between symbol and
numeric keyboard.

2.2 Text editing

You can edit the texts you entered.

- Long press or double touch within the texts you want to edit.
- Drag the tabs to change the checked texts.
- The following options will show: **CUT**, **COPY** and **SHARE**.



You can also insert new texts if preferred

- Touch where you want to type, or long press the blank, the cursor will blink and the tab will show. Drag the tab to move the cursor.
- If you have cut or copied any text, touch the tab to show the **PASTE** icon which allows you to complete pasting immediately.


3 Contacts.....

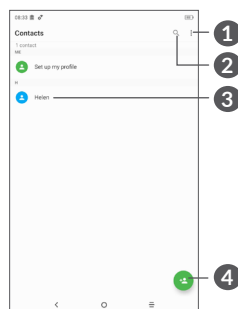
3.1 Contacts.....

Contacts enables quick and easy access to the contact you want to reach.

You can view and create contacts on your tablet and synchronise them with your Gmail contacts or other applications on the web or on your tablet.

3.1.1 Consult your Contacts

To see your contacts, touch  from the App drawer.



- 1 Display the contacts list option menu
- 2 Touch to search contacts

3 Long press to select contact(s) to delete

4 Add new contact

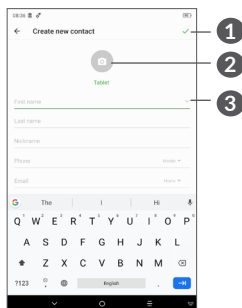


Deleted contacts will also be removed from other applications on the tablet or web the next time you synchronise your tablet.

3.1.2 Adding a contact

Touch  in the contact list to create a new contact.

You are required to enter the contact's name and other contact information. By scrolling up and down the screen, you can move from one field to another.





1 When finished, touch this icon to save

2 Select a picture or take a photo for the contact


3 Touch to open available labels


Add to/Remove from Favourites ⁽¹⁾

To add a contact to favourites, you can touch a contact to view details then touch  to add the contact to favourites.

To remove a contact from favourites, touch the star  on the contact details screen.


3.1.3 Editing your contacts

To edit contact information, touch  in the contact details screen.

When finished, touch  to save.


3.1.4 Importing, exporting and sharing contacts

This tablet enables you to import or export contacts between your tablet and tablet storage.


From the Contacts screen, touch  to open the options menu. Touch **Settings > Import/Export**, then select to import/export contacts from/to your accounts Tablet, internal storage, micro SD card, etc.


You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

⁽¹⁾ Only tablet contacts and account contacts can be added to Favourites.

Touch the contact you want to share, touch  and **Share** from the contact details screen.


3.1.5 Displaying contacts

You can configure which list of contacts, for each account, you want to display in the Contacts list. Touch  and touch **Contacts to display** from contacts list screen, then you can choose which contacts to display.

Touch  and then **Settings > Display options > Sort by** to sort the list by touching **First name** or **Last name**, as well as viewing contact names by touching **First name first** or **Last name first**.


3.1.6 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your tablet.

To add an account, touch  from the contacts list and touch **Settings > Accounts**, or from the Home screen, then **Settings > Accounts > Add account**.

You are required to select the kind of account you are adding, like Google, Exchange, Duo, etc.

As with other account setups, you need to enter detailed information, like username, password, etc.

You can remove an account and all associated information from the tablet. Touch the account you want to delete > Touch  > Select **Remove account > REMOVE ACCOUNT**.

Auto-sync

On the **Accounts** screen, touch **Automatically sync data**, when activated, all changes to information on the tablet or online will be automatically synchronised with each other.


4 Calendar, Clock, and Calculator.....

4.1 Calendar.....

You can use **Calendar** to keep track of important meetings, appointments, etc.


To view the calendar and create events, touch **Calendar** from the Home screen.

4.1.1 Multimode view


You can display the Calendar by **Schedule**, **Day**, **Week**, or **Month**, touch  to select.

4.1.2 To create new events



You can add new events from any Calendar view.

- Touch .
- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day**.
- Invite guests to the event. Enter the email addresses of the guests you want to invite with commas to separate. The guests will receive an invitation from Calendar and Email.


- When finished, touch **Save** from the top of the screen.

To quickly create an event from the Week view screens, touch an empty spot to select a target area which will then turn , then touch the icon to create the new event.

4.1.3 To delete or edit an event

To delete or edit an event, touch the event to enter its details screen. Touch  to edit the event, or touch  and then **Delete** to delete.

4.1.4 Event reminder

If a reminder is set for an event, the upcoming event icon  will appear on the Status bar as a notification when the reminder time arrives.

Touch and drag down the Status bar to open the Notification panel and touch an event name to view the Calendar notification list.

Touch the **Back** button to keep the reminders pending in the Status bar and the Notification panel.

4.2 Clock.....

Your tablet has a built-in clock.

To view the current time, slide up from the Home screen, then touch **Clock**.

4.2.1 Clock

To view the world clock, touch 🕒 on the Time screen.

Touch 🌐 to add a time zone.

4.2.2 Alarm

From the Time screen, touch ⏰ to enter the **Alarm** screen.

Turn on ☐ to enable the alarm.

Touch ➕ to add a new alarm:

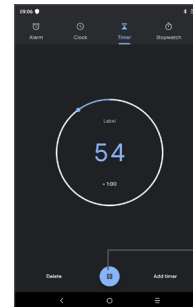
Touch a currently existing alarm to enter the alarm editing screen.

Touch 🗑️ to delete the selected alarm.

4.2.3 Timer

From the Time screen, touch ⌚ to enter the **Timer** screen.




- Enter the time. The time should be typed in second, minute and hour number sequence.
- Touch ▶️ to start the countdown.




Pause/play

4.2.4 Stopwatch

From the Time screen, touch  to enter the **Stopwatch** screen.


- Touch  to start the Stopwatch.
- Touch **Lap** to show a list of records according to the updated time.
- Touch  to halt the total and lap times. These will only restart after  is touched.
- Touch **RESET** to delete the record.
- Touch **SHARE** to share.

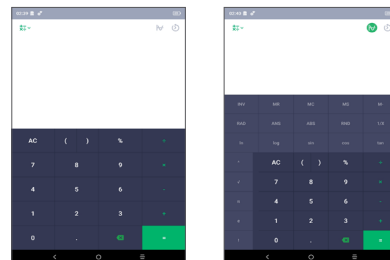
4.2.5 Adjust Clock settings

Touch  and then **Settings** to access **Clock** and **Alarms** settings.

4.3 Calculator

There are two panels available: Basic panel and Advanced panel.

Touch  to switch between panels, select one of the following two ways:




Touch  to delete digits one by one.

5 Getting connected.....

5.1 Connecting to Wi-Fi


You can connect to the internet when your tablet is within range of a wireless network. Wi-Fi can be used on your tablet even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch **Settings > Network & connection > Wi-Fi**.
- Turn on .
- Once Wi-Fi is turned on, detected Wi-Fi networks are listed.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you may contact the network operator for details). When finished, touch **CONNECT**.

To enable notification when a new network is detected

When Wi-Fi is on and the network notification is activated, the Wi-Fi icon will appear on the Status bar whenever the tablet detects an available wireless network within range. The following steps activate the notification function when Wi-Fi is on:

- Touch **Settings > Network & connection > Wi-Fi**.
- Touch Wi-Fi preferences, then turn on **Open network notification** .

To add a Wi-Fi network

When Wi-Fi is on, you may add new Wi-Fi networks according to your preference.

- Touch **Settings > Network & connection > Wi-Fi**.
- Touch **Add network**.
- Enter the name of the network and any required network information.
- Touch **SAVE**.

To forget a Wi-Fi network

The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- On the Wi-Fi screen, touch the name of the saved network.
- Touch **FORGET** in the dialog that opens.

5.2 Connecting to a Bluetooth device ⁽¹⁾

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

To turn on Bluetooth

- Touch **Settings > Network & connection > Bluetooth**.
- Turn on **Bluetooth** .

Your device name and other available devices will appear on screen.

To rename your device

- Touch **Settings > Network & connection > Bluetooth**.
- Touch **Device name**.
- Enter a name, and touch **RENAME** to confirm.

To pair/connect your tablet with a Bluetooth device


To exchange data with another device, you need to turn Bluetooth on and pair your tablet with the Bluetooth device with which you want to exchange data.

- Touch **Settings > Network & connection > Bluetooth**.
- Touch **+ Pair new device**.

⁽¹⁾ You are recommended to use alcatel Bluetooth headsets, which have been tested and proved compatible with your tablet. You can go to **www.alcatelmobile.com** for more information about the alcatel Bluetooth headset.

- Touch a Bluetooth device you want to pair your tablet with in the list.
- In the dialog that pops up, touch **PAIR** to confirm.
- If the pairing is successful, your tablet will be connected to the device.

To disconnect/unpair from a Bluetooth device

- Touch  beside the device you want to unpair.
- Touch **FORGET** to confirm.

5.3 Connecting to a computer via USB

With a USB cable, you can transfer media files and other files between your tablet and a computer.

To connect your tablet to the computer

Use the USB cable that came with your tablet to connect the tablet to a USB port on your computer. You will receive a notification that the USB is connected.

Open the Notification panel and choose for three different modes below:

- Charge this device
- Transfer files
- Transfer photos (PTP)

5.4 Connecting to virtual private networks

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

To add a VPN

- Touch **Settings > Network & connection > VPN** and then touch **+**.
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Touch **SAVE**.

The VPN is added to the list on the VPN settings screen.



Before adding a VPN, you should set a screen lock for your tablet.

To connect/disconnect to/from VPN

To connect to a VPN:

- Touch **Settings > Network & connection > VPN**.


- The VPNs you have added are listed. Touch the VPN you want to connect with.
- In the dialog that opens, enter any requested credentials and touch **CONNECT**.

To disconnect from a VPN:


- Touch the VPN you want to disconnect from. In the dialog that opens, touch **DISCONNECT**.

To edit/delete a VPN

To edit a VPN:

- Touch **Settings > Network & connection > VPN**.
- The VPNs you have added are listed. Touch the  icon next to the VPN you want to edit.
- After editing, touch **SAVE**.


To delete a VPN:

- Touch the  icon next to the selected VPN, then touch **FORGET** to delete it.

6 Multimedia applications.....

6.1 Camera.....

Your tablet is fitted with a camera for taking photos and videos.

To take a photo or video, touch  from the Home screen.




Touch to open
mode menu



Touch to switch
between front/
back camera

Touch to take a picture



To take a picture

The screen acts as the viewfinder. First, position the object or landscape in the viewfinder, touch the screen to focus if necessary and touch the  icon to take the picture which will be automatically saved.

To shoot a video

Switch to the video mode by touching VIDEO icon besides, position the object or landscape in the viewfinder and touch the  icon to start recording. Touch the  icon to stop recording. The video will be automatically saved.

Further operations when viewing a picture/video you have taken

- Touch the circle in the lower left part to view the photos or videos you have taken.
- Touch the  icon then Gmail, Bluetooth, etc to share the photo or video.
- Touch the  back icon to return to **Camera**.

6.1.1 Modes and settings

Back camera shooting mode

-  Picture size
-  Set the countdown before taking a photo.

Settings

Touch **SETTINGS** to set under options:

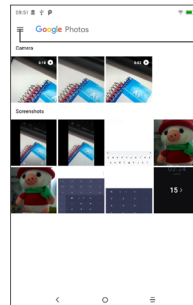
- *Photo size*
Touch to select picture size.

- *Video quality*
Set the the quality of the video captured.
- *Volume button function*
Use this function to enable the volume buttons to capture a photo, zoom in or out, or adjust the volume.
- *One hand mode*
Switch the toggle to enable/disable the function to use one hand when take a photo.
- *Grid*
Set the grid mode when take picture
- *Storage*
Set the storage location in your device or SD card.
- *Save location information*
Switch the toggle to activate/deactivate the function of tagging photos and videos with your location.
- *Shutter sound*
Switch the toggle to enable/disable shutter sound when taking a photo.
- *Reset settings*
Touch and confirm to reset the camera settings.

6.2 Photos

Photos act as a media player for you to view photos and play videos. In addition, a set of further operations to pictures and videos are available for your choice.

To view the photos you have taken, slide up from the Home screen, then touch **Photos**.






Select photos for further operation.

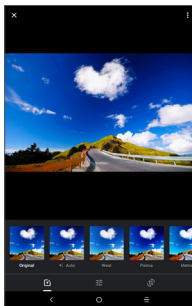
To view a picture/play a video

Pictures and videos are displayed by albums in the **Photos**.

Working with pictures

You can work with pictures by rotating or cropping them, sharing them with friends, setting them as a contact photo or wallpaper, etc.

Find the picture you want to work on, and touch the picture in the full-screen picture view. Touch  to share the picture. Touch  to delete this picture and touch  select **Set as** to set the picture as Contact photo or Wallpaper.






 Set effects such as **West**, **Palma**, **Metro**, **Eiffel**, etc.

 **Crop**, **Rotate** the picture.

 Adjust the picture **Light**, **Colour**, **Pop**.

Batch operation


The Photos provide a multi-select function, so that you can work with pictures/videos in batches.

On **Photos** screen , touch  and touch **Select** to activate batch operation mode (you can also long press one album/picture), then touch videos/pictures you want to work with. Touch  to delete selected files. Touch  to share selected files.

7 Others.....

7.1 Kids Mode.....

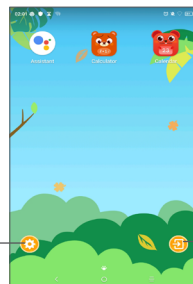
A parental control feature allows you to set restrictions on your child's usage time and access to specific apps. Your child's happiness and safety is guaranteed with Kids Mode.

To access this menu, swipe up the Home screen and tap **Kids Mode** .

7.1.1 To use Kids Mode

- Set a password and confirm
- Set a security question in case you ever need to reset your password
- Input a user name
- Turn it on under accessibility settings


You are using kids mode now.



Settings

Exit with password

7.1.2 Settings

Touch  and enter your password to go to Settings and select what apps can be used by your child, set the device and app usage time, choose his/her favourite wallpaper, reset password, enable blue light filter or even set charge protection to prevent usage while charging, etc.

7.2 Support Centre.....

Support Centre helps you to learn more about Hot FAQs, operation instructions, troubleshooting, etc. You can also feedback your comments to us through it.

7.3 Other applications ⁽¹⁾

The previous applications in this section are preinstalled on your tablet. To read a brief introduction of the preinstalled 3rd party applications, refer to the leaflet provided with the tablet. To download and install more 3rd party applications, use the Google Play Store application.

⁽¹⁾ Application availability depends on country and operator.

8 Google applications

Google apps are preinstalled on your tablet to improve work efficiency and help you enjoy life.

This manual briefly introduces the apps. For detailed features and user guides, refer to related websites or the introduction provided in the apps.

You are recommended to register with a Google account to enjoy all the functions.

8.1 Chrome

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices with the browser installed can be synchronised with your Google account.

8.2 Gmail

As Google's web-based email service, Gmail is configured when you first set up your tablet. With this application, you can send and receive emails, manage emails by labels, archive emails, etc. Emails can be automatically synchronised with your Gmail account.

8.3 Maps

Google Maps offers satellite imagery, street maps, 360° panoramic views of streets, real-time traffic conditions, and route planning for traveling by foot, car, or public transportation. By using this application, you can get your own location, search for a place, and get suggested route planning for your trips.

8.4 YouTube

YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content such as video blogging, short original videos, and educational videos. It supports a streaming function that allows you to start watching videos almost as soon as they begin downloading from the internet.

8.5 Play Store

Serves as the official app store for the Android operating system, allowing users to browse and download applications and games. Applications are either free of charge or at a cost.

In Play Store, search for the app you need, download it and then follow the installation guide to install the app. You can also uninstall, update an app, and manage your downloads.

8.6 YT Music

A music streaming service and online music locker operated by Google.

You can upload and listen to a large number of songs for free. In addition to offering music streaming for internet-connected devices, the Google Play Music app allows music to be stored and listened to offline. Songs purchased through Play Music are automatically added to the user's account.

9 Settings.....

To go to Settings, touch **Settings** from the Home screen.

9.1 Network & connection

9.1.1 Wi-Fi


Using Wi-Fi you can access the internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the **Wi-Fi** screen and configure an access point to connect your tablet to the wireless network.

For detailed instructions on using Wi-Fi, refer to "**5.1 Connecting to Wi-Fi**".

9.1.2 VPN

For more information on VPN, refer to "**5.4 Connecting to virtual private networks**".

9.1.3 Aeroplane mode

Turn on **Aeroplane mode**  to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

9.1.4 Bluetooth

Bluetooth allows your tablet to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (tablet, computer, printer, headset, car kit, etc.).

For more information on Bluetooth, refer to "**5.2 Connecting to a Bluetooth device**".

9.2 Apps

Touch to view details about the applications installed on your tablet, to manage their data usage or force them to stop.

In the **Notifications** menu, you can configure whether to block the notifications from this app, hide sensitive content, etc.

In the **App Permissions** menu of an application, you can grant permissions for the app, such as allowing the app to access your **Camera**, **Contacts**, **Location**, etc.

9.3 Smart Manager

Touch any category in the battery management screen to view its power consumption.

9.4 Display

In this menu, you can adjust your screen brightness, wallpaper, sleep time, font size, etc.

To rotate screen contents when device is rotated, touch **Auto-rotate screen**.

9.5 Sound

Touch to adjust notification ringtones, music, and other audio settings.

9.6 Storage

Use these settings to monitor the total and available space on your tablet and microSD card.

9.7 Security & location

Touch to set **DEVICE SECURITY** such as **Screen lock**, **lock screen preferences**, **Smart lock** and **PRIVACY** such as **Location**, **Device admin apps**, **Encryption & credentials**, etc.

9.8 Accounts

Touch to add, remove, and manage your email and other supported accounts. You can also use these settings to control how and whether all applications send, receive, and synchronise data on their own schedules, and whether all applications can synchronise user data automatically.

Touch **Add account** to add an account for the selected app.

9.9 Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your tablet.

9.10 Google

Touch to configure your Google account and services settings.

9.11 System


9.11.1 Language & input

Touch to configure language settings, the on-screen keyboard, voice input settings, pointer speed, etc.

9.11.2 Date & time

Use Date & time settings to customise your preferences for how date and time are displayed.

9.11.3 Back up

Turn on  to back up your tablet's settings and other application data to Google servers. If you replace your tablet, the settings and data you've backed up will be restored onto the new tablet when you sign in with your Google account. If you mark this option, a wide variety of settings and data are backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure in the Settings application. If you unmark this option, you stop backing up your settings, and any existing backups are deleted from Google servers.

9.11.4 Reset

Touch to reset DRM, Wi-Fi, mobile & Bluetooth, Reset app preferences , or Erase all data.

9.11.5 Regulatory & safety

Touch to view product information.

9.11.6 About tablet

This contains information such as Updates, Status, Legal information, Model number, Kernel version, Build number, etc.

10 Making the most of your tablet

10.1 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your tablet's software. To access **Updates**, touch **Settings > System > Updates**.

If you want to update the system, touch **CHECK FOR UPDATES NOW** and when that's finished, your tablet will have the latest version of the software. Turn on data connection or Wi-Fi before searching for updates. Settings for auto-check frequency are also available once you restart the tablet. If you have chosen auto-check, when the system discovers the new version, a dialog will pop up where you can choose to download the update or ignore. A notification will also appear in the Status bar.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

11 Accessories

Standard accessories

1. Charger
2. Quick Start Guide
3. Product safety information leaflet
4. LCD sticker



- Accessories depend on countries.
- Only use the alcatel batteries, chargers, and accessories included along with your device.

12 Warranty

Your tablet is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

Batteries ⁽²⁾ and accessories sold with your tablet are also warranted against any defect which may occur during the first six (6) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

In case of any defect of your tablet which prevents you from normal use thereof, you must immediately inform your vendor and present your tablet with your proof of purchase.

⁽¹⁾ The warranty period may vary depending on your country.

⁽²⁾ The life of a rechargeable tablet battery in terms of conversation time, standby time and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your tablet during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your tablet or part thereof will be either replaced or repaired, as appropriate. Repaired tablet and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your tablet and/or accessory due to (without any limitation):

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your tablet is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd.;
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your tablet will not be repaired in cases where labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

13 Troubleshooting.....

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- For optimal operation, fully charge the battery.
- To improve the tablet's performance, remove unnecessary files or apps on your tablet.
- Update your tablet's software via the **Updates** application. Or you can touch **Settings > System > Updates**. to update software.
- Reset your tablet via **Erase all data (factory reset)**. Touch **Settings > System > Reset options > Erase all data (factory reset)**. Another method is to hold down the **Power** key and the **Volume up** key at the same time when your tablet is powered off. All your tablet data will be lost permanently. It is strongly advised to fully back up your tablet data before resetting.

and carry out the following checks:

My tablet can't be switched on or is frozen

- When the tablet can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.

- When the tablet falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Power** key to reset. This eliminates any abnormal OS booting issues caused by third party applications.
- If neither method is effective, reset the tablet by pressing the Power key and the Volume up key at the same time, selecting a language, and then selecting **Wipe data/Factory reset**. Press the **Volume** key to select, and press the **Power** key to confirm each selection.

My tablet has not responded for several minutes

- If your tablet doesn't respond, turn off your tablet by pressing and holding the **Power** key until it turns off and then restart it again.
- If your tablet has a removable battery, remove the battery and reinsert it, then restart the tablet.
- If it still doesn't work, reset the tablet.

My tablet turns off by itself

- Check that your screen is locked when you are not using your tablet, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the tablet or update software.

My tablet can't charge properly

- Make sure that you are using the **Alcatel** charger that comes with the tablet.
- If your tablet has a removable battery, make sure that your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 40°C (104°F)).
- When abroad, check that the voltage input is compatible.

I can't connect my tablet to my computer

- Check to make sure the USB port is not broken. If it's not working, try another USB port on your computer.
- Make sure USB drivers are properly installed.
- If you are using a Windows computer, make sure it supports MTP mode. If you are using a Mac, make sure to install Android File Transfer from www.android.com/filetransfer/.

I can't download new files

- Make sure that there is sufficient tablet storage space for your download.

- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

The tablet can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your tablet is visible to other users.
- Make sure that the two tablets are within Bluetooth's detection range.

The battery drains too fast

- Make sure that you follow the complete charge time (minimum 150 minutes).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Turn off Bluetooth, Wi-Fi, or GPS when not in use.

The tablet becomes warm following game playing, internet surfing or running other complex applications

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your tablet return to normal temperature.

After a factory data reset is performed, I can't use my tablet without entering Google account credentials

- After a reset is performed, you must enter the original Google account credentials that were used on this tablet.
- If you don't remember your Google account credentials, complete Google account recovery procedures.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as warranty case.

I forget some passwords/codes/keys on tablet

- Perform a factory data reset.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as a warranty case.

14 Specifications.....

Processor :

MT8321 Quad core 1.3GHz

Platform :

Android P

Memory :

2GB ROM + 32GB RAM

Dimensions (LxWxT) :

255.9*155.4*9.35mm

Weight :

415g

Display :

10.1 inch 800 X 1280 IPS

Network :

Wi-Fi

GPS :

GPS

Connectivity :

- Bluetooth BT4.2
- Wi-Fi 802.11b/g/n (2.4GHz)
- 3.5 mm audio jack

- micro-USB

Camera :

- 5M+5M

Audio supported formats :

AAC LC, HE-AACv1, HE-AACv2, AAC ELD, AMR-NB, AMR-WB, FLAC, MIDI, MP3, Opus, PCM/WAVE, Vorbis

Battery ⁽¹⁾ :

Capacity: 4000 mAh

Expansion Slot :

microSD™ memory card
(Availability of microSD card depends on market)

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.

