



alcatel 2057

For more information on how to use the phone, please go to [www.alcatelmobile.com](http://www.alcatelmobile.com) and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked question and so much more.

## Note:

This is a user manual for Alcatel 2057X/2057D.

## Help

Refer to the following resources to get more FAQ and service information.

### Consulting FAQ

Go to:

<https://www.alcatelmobile.com/content/faq/>

### Finding your serial number or IMEI

You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, press \*#06# or **Settings > Regulatory & safety > IMEI**.

### Obtaining warranty service

First follow the advice in this guide. Then check hotlines and repair centres information through:

<https://www.alcatelmobile.com/content/hotline-service-center/>

### Using other Alcatel apps

Go to:

<https://www.alcatelmobile.com/content/app-services/>

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SAR

alcatel

This product meets applicable national SAR limits of 2.0 W/kg for head and body, and 4.0 W/kg for Limbs. The specific maximum SAR values can be found on Radio waves section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



#### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods of time. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

## Safety and use .....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

#### TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when a hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked.

When driving, do not use your phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is not a problem:

- Do not place your phone on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from the phone's electromagnetic waves.

#### CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids.

Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the phone away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the phone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to +40°C (104°F).

At over 40°C (104°F) the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Do not use the phone if the glass made screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are

compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;
- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the screen;
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

## PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator) disclaim any liability which may result from improper use of the phone.

## BATTERY:

### For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

### For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace, or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;

- Do not burn or dispose of your phone in household garbage or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

### For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open the battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F);

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these types of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

### In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN**

INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Model: PA-5V550mA-006 PA-5V550mA-015 PA-5V550mA-005  
PA-5V550mA-026

Input Voltage: 100~240V

Input AC Frequency: 50/60Hz

Output Voltage: 5.0V

Output Current: 0.55A

Output Power: 2.75 W

Average active efficiency: 69.0%

No-load power consumption: 0.08 W

Model: UC11

Input Voltage: 100~240V

Input AC Frequency: 50/60Hz

Output Voltage: 5.0V

Output Current: 1.0A

Output Power: 5.0 W

Average active efficiency: 73.8%

No-load power consumption: 0.08 W

## Radio waves .....

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg for Head SAR and Body-worn SAR, and 4 W/kg for Limb SAR.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

2057X/2057D:

Maximum SAR for this model and conditions under which it was recorded		
Head SAR	GSM 900	1.48 W/kg
Body-worn SAR (5 mm)	LTE Band 28	1.66 W/kg
Limb SAR (0 mm)	LTE Band 7	3.31 W/kg

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the phone should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information, you can go to [www.alcatelmobile.com](http://www.alcatelmobile.com)

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the phone will be compliant with the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

If you connect your device to networks or other devices (like for example Wifi, Bluetooth, NFC, or any other method) please note that some of your personal data may be shared with them. It is

under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your phone. Your product can store personal information in various locations including a SIM card, memory card and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to:

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

## Licences.....



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.

**Alcatel 2057X/2057D Bluetooth Declaration ID**  
D032966

## General information.....

- **Internet address:** [www.alcatelmobile.com](http://www.alcatelmobile.com)
- **Hotline:** See the "SERVICES" leaflet that came with your phone or go to our website.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 900: 34 dBm

GSM 1800: 31 dBm

UMTS B1 (2100): 24 dBm

UMTS B8 (900): 23.5 dBm

LTE FDD B1/3/8 (2100/1800/900): 24.5 dBm

LTE FDD B7 (2600): 22.5 dBm

LTE FDD 20/28 (800/700): 24 dBm

Bluetooth 2.4 GHz band: 5.5 dBm.

- **Regulatory information**

Hereby, TCL Communication Ltd. declares that the radio equipment type Alcatel 2057X/2057D is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: [http://www.alcatelmobile.com/EU\\_doc](http://www.alcatelmobile.com/EU_doc).

- Additional information

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: [http://www.alcatelmobile.com/EU\\_doc](http://www.alcatelmobile.com/EU_doc).

**Protection against theft** <sup>(1)</sup>

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

**Disclaimer**

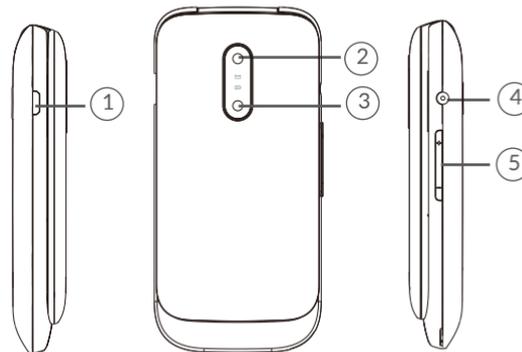
There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

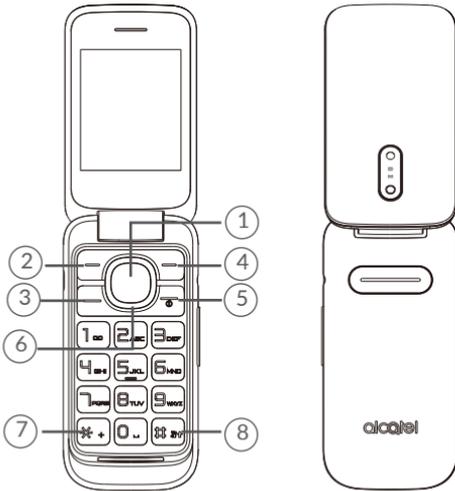
<sup>(1)</sup> Contact your service provider to check service availability.

# 1 Your mobile .....

## 1.1 Keys and connectors



1. USB port
2. Camera
3. Torch
4. Headset connector
5. Volume up/down key



#### 1. Centre soft key

- Confirm an option (press the middle of the key)
- Press: access to the app list (Home screen)

#### 2. Left soft key

- Unlock keypad
- Access to the app list (Home screen)

#### 3. Call key

- Pick up/send a call
- Press: enter call log (from Idle screen)

#### 4. Right soft key

#### 5. End key

- Return to Home screen, or close a dialog box or options menu.
- Press: end a call

#### 6. Navigation key

- Move to top, bottom, left or right menus.

Press (from Idle screen):

- Up: to access Profiles
- Down: to access Calendar
- Right: to access Call Logs
- Left: to access Alarm

#### 7. "\*" key

In idle screen

- Press: Input "\*"
- Long press: Switch between "+/P/W"

In Edit mode:

- Press: Access to symbol table

#### 8. "#" key

Idle screen

- Press: Input "#"
- Long press: activate/deactivate the silent

In edit mode:

- Change the input method

## 1.2 Getting started

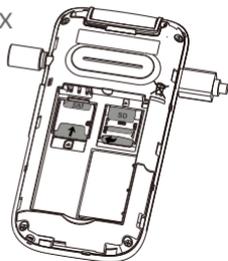
### 1.2.1 Set up

#### Inserting or removing the SIM/microSD card

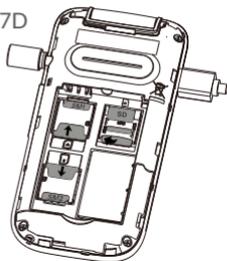
Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Power off your phone before inserting or removing the SIM/microSD card.

2057X



2057D



#### Charging the battery

Connect the battery charger to your phone and plug into the socket.

- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged; switch off Bluetooth. In Settings you can also lower the brightness of the screen, and shorten the length of time before the screen goes to sleep.

### 1.2.2 Power on your phone

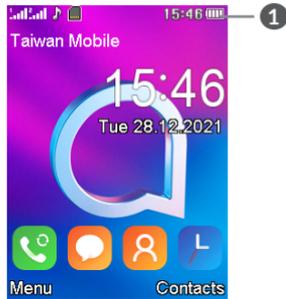
To turn your phone on, hold down the **End** key until the phone powers on. It will take a few seconds before the screen lights up. If you've set up a screen lock in Settings, you will need to unlock your phone using a password before the Home screen appears.

Even if no SIM card is installed, your phone will still power on and you will be able to use some of the phone's features.

### 1.2.3 Power off your phone

To turn your phone off, hold down the **End** key.

## 1.3 Home screen

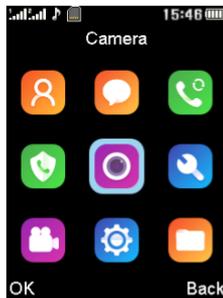


### 1 Status bar

- Status/Notifications

## 1.4 App list

Press the **Left soft key** or **Centre soft key** from the Home screen to access the App list.



## 1.4.1 Status bar <sup>(1)</sup>

The Status bar appears at the top of your Home screen. Icons indicate your phone's status and new notification alerts appear in the Status bar.

In 2057X

	New message		Message storage is full
	Silent mode		Alarm is set
	Battery charge level		Call divert
	Level of network reception		Headset connected
	Aeroplane mode		Missed calls

In 2057D

	Level of network reception		Call divert
	Roaming		

<sup>(1)</sup> The icons and illustrations in this guide are provided for information purposes only.

## 1.4.2 Change Home screen wallpaper

- From the Home screen, press the **Centre soft key**, select the **Settings** icon , and then press the **Navigation key** to select **Phone settings > Display > Wallpaper > System or User defined**.
- Select a new image and press the **Left soft key** to save. Exit and the new image will then be displayed on your Home screen.

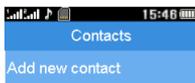
# 2 Contacts.....

## 2.1 Consult your Contacts

**Contacts** enables quick and easy access to the contact you want to reach.

You can access this function by:

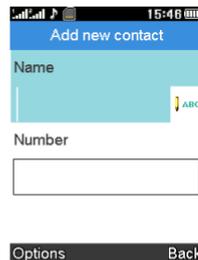
- pressing the **Centre soft key** from the Home screen and select **Contacts**.
- pressing the **Right soft key** from the Home screen.



- 1 Press the **Left soft key** to access more options.
- 2 Press the **Centre soft key** to enter contact details.
- 3 Press the **Right soft key** to return to the Home screen.

## 2.2 Adding a contact

In your contacts list screen, select **New contact**, or press the **Left soft key** to select **Options > New contact** to add new contacts with detailed information.



When finished, press the **Left soft key** to save.

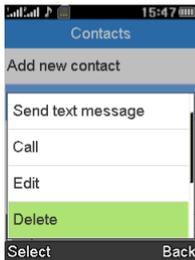
## 2.3 Editing your contacts

Select a contact, press the **Centre soft key** to access **Details**, select **Options > Edit**, and press the **Centre soft key** to edit.



## 2.4 Deleting a contact

In your contacts list screen, select a contact you want to delete, press the **Left soft key** to access **Options**, select **Delete**, and press the **Centre soft key** to delete.



## 2.5 Available options

From the contact list, you can access the following options:

### View

View the details of the contact you've selected.

### Send a text message

Send an SMS to a contact you've selected from **Contacts**.

### Call

Make a call to the selected contact.

### Edit

Edit the contact you've selected.

### Delete

Delete the contact you've selected.

### Copy

Copy the contact you've selected to phone or to your SIM card.

### Add to Blacklist

Add the contact you've selected to your Blacklist.

### Phonebook settings

- **Speed dial**

You can turn on/off the status and set one or more speed dial contacts at a time.

- **Extra numbers**

Enable/disable Fixed dial.

- **Memory status**

Review the memory status of your phone and SIM card.

- **Copy contacts**

Copy the contacts from your phone to your SIM card, or from your SIM card to your phone.

- Move contacts

Move the contacts you've selected from your phone to your SIM card, or from your SIM card to your phone.

- Delete all

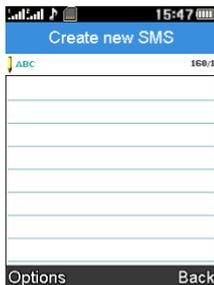
Delete all the contacts from your phone or SIM card.

## 3 Message.....

Use the messaging feature to send and receive text (SMS) messages.

### 3.1 Write messages

- From the Home screen, press the **Centre soft key** and select **Messaging**.
- Press the **Left soft key** to access **Write messages**.
- Enter the text of the message.
- When finished, press **Left soft key** to select **Options > Send to**, select **Enter number** or **Add from Contacts** to add recipients.



### 3.2 How to type a message

When in edit mode, the default input method is English. You can press the Keypad to change the input method to access numbers 1,2,3... or long press the corresponding key to get the number you want.

- For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, press the key repeatedly until the next cursor is displayed.
- Press the  key to switch between "abc--> ABC--> 123" modes.
- To insert a punctuation mark or special character, press the  key.
- To enter a space, press the  key.
- If you want to delete any previously typed letters or symbols, press the **Right soft key** to delete them one by one.



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. Specific letters (accented) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

### 3.3 SMS Settings

#### SIM Message setting

- SMSC address

You can view and edit your SMSC address.

- Validity period

You can set your message validity period as 1 hour, 6 hours, 12 hours, 1 day, 3 days, 1 week or Maximum.

## Memory status

You can view the memory status of your SIM card and phone.

## Save sent message

Select On/Off to save sent messages or not.

## Preferred storage

Set the path for the location of your saved messages.

## Character set

You can set the character code as Automatic or 7 bit.

# 4 Call Logs.....



## 4.1 Making a call

Dial the desired number, press the **Call key** to place the call, or press the **Right soft key** to select a contact from **Contacts**. Use the up or down action of the **Navigation key** to select the desired contact and press the **Call key**. If you make a mistake, you can delete the incorrect digits by pressing the **Right soft key**. To hang up the call, press the **End key**.



## International calls

To dial an international call, press and hold to enter "+", then enter the international country prefix followed by the full phone number and finally press the **Call key**.

## Emergency calls

If your phone has network coverage, dial the emergency number and press the **Call key** to make an emergency call.

## 4.2 Answer or decline a call



When you receive a call:

- Press the **Left soft key** or **Call key** to answer.
- Press the **Right soft key** or **End key** to decline.

## 4.3 Accessing voicemail<sup>(1)</sup>

- Press and hold **[\*]** to call voicemail.
- Follow the prompts to set up your voicemail account.

<sup>(1)</sup> Contact your network operator to check service availability.

## 5 Call filter .....

You can set your blacklist in this menu.

### Blacklist

You can add numbers to the blacklist by using the following ways:

1. From **Blacklist > Blacklist numbers**

Press **Left soft key** to select **Edit**, then input the numbers

- When finished, press **Left soft key** to select **Options > Done**

You can add up to 20 blacklist numbers.

### Settings

Enable/disable the call function for contacts on your blacklist.

## 6 Camera .....

Your mobile phone is equipped with a camera for taking photos and shooting videos.

### 6.1 Camera

To access this function, press the **Centre soft key** from the Home

screen and select **Camera**.

### To take a picture

The screen acts as the viewfinder. Position the object or landscape in the viewfinder, and press the **Centre soft key** to take pictures, press **Left soft key** to save.

## 6.2 Video

To shoot a video

- Press the **Left soft key** to switch to Video mode from Camera mode.
- Press the **Centre soft key** to shoot a video.
- When finished, press the **Centre soft key**, it will be automatically saved. You can view the file by pressing **Multimedia** in the app list and selecting **Video player**.

# 7 Tools.....

## 7.1 Sound Recorder

Use this function to record audio files. The phone support AMR and WAV. The recording file you stopped will be stored in audio file automatically.

## 7.2 Unit Converter

Converter supports weight conversion and length conversion.

## 7.3 Alarm

Your phone has a built-in alarm clock with snooze feature. You can set up to five alarms with different wake-up times.

## 7.4 Calendar

Once you enter this menu, there is a monthly-view calendar for you to view the date. Press the **Left soft key** and select **Options** to **Jump to date** or **Go to today**.

## 7.5 Tasks

With this menu, you can add a task and set it as the alarm.

## 7.6 Calculator

Press the up, down, left, right and Centre soft key to select "+, -, ×, ÷" and "=" respectively.

## 7.7 Bluetooth

You can exchange data, such as video, images, and audio, with other Bluetooth supported devices within a limited range after pairing.

## 7.8 Torch

Turn on/off the torch.

## 7.9 Voice alarm

With this menu, you can create a voice file and set it as the alarm.

## 7.10 World clock

The first clock displays the time based on your location when you set up your phone. You can add other cities to show the time in their time zones.

## 7.11 SIM toolkit

This phone supports various service functions. The specific items depend on your SIM card and network. The Service menu will be automatically added to the phone menu when supported by your network and SIM card.

Note: Consult the local network operator for related fees and set-up details.

## 7.12 Fake call

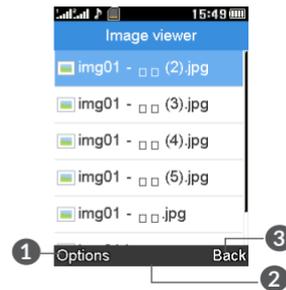
You can create a fake call through this function. It helps you to politely escape from social situations at any time you wish.

# 8 Multimedia

## 8.1 Image viewer

You can view images with this function.

To access this function, press the **Centre soft key** from the Home screen and select **Multimedia > Image viewer**.



- 1 Press the **Left soft key** to access more options.
- 2 Press the **Centre soft key** to view the selected picture.
- 3 Press the **Right soft key** to return to Multimedia.

### Modifying your picture



More options are available by pressing the **Left soft key** from the picture screen.

- **Rotate view**  
Enables you to rotate view the picture.
- **Use as**

Enables you to set the picture as wallpaper.

- **Send**

Send the picture via Bluetooth.

- **Image information**

View picture information, such as name, size, create time, etc.

## 8.2 Video recorder

Use this function to shoot videos.

## 8.3 Video player

Use this function to play video files. Press **Centre soft key** to play/pause the video player, press the **volume up/down key** to tune the volume and press the left or right direction key to move to the last or next video.

## 8.4 FM Radio<sup>(1)</sup>

Your phone is equipped with a radio. You can use the application as a traditional radio with saved channels. In FM radio interface, press **Centre soft key** to play/pause the playing process of the current channel, press **Volume up/down key** to tune volume. You can listen to it while running other applications.

To use this feature you must plug in your headset, headset works as antenna when connected to your phone.

<sup>(1)</sup> FM Radio availability depends on country and operator.

# 9 Settings.....

To access this function, press the **Centre soft key** from the Home screen and select **Settings**.

## 9.1 Profiles

With this menu, you can set the mode to **General**, **Silent**, **Meeting**, **Outdoor** or **Headset**.

## 9.2 Phone settings

You can modify the phone settings, select **Phone settings** to reveal the following options: **Time and date**, **Widget bar**, **Language**, **Writing language**, **Display**, **Auto update time** and **Flight mode**.

- **Time and date**

This allows you to modify date and time settings, including **Set home city**, **Set time/date**, **Set format**. You can also select On/Off to activate or deactivate **Update with time zone**.

- **Widget bar**

Select On/Off to activate or deactivate the display of widgets on the main screen. Enter **Edit Widgets** to choose widgets that you want to display on the main screen.

- **Language**

Choose the display language for messages here.

- **Writing language**

Select the input language.

- **Display**

This function allows you to set **Wallpaper**, **Auto keypad lock**,

Keypad light time, Power on display, Power off display, Show date and time and LCD backlight.

- **Flight mode**

You can switch the mode between **Normal mode** and **Flight mode**.

## 9.3 Security settings

### SIM Security

- **PIN lock**

You can protect your SIM security by inputting a PIN. The default setting is 1234.

- **Change PIN**

PIN lock must be enabled.

- **Change PIN2**

A protection code for certain SIM card features (FDN) will be requested if you attempt to access the card when the code is activated. Select to update it with a new one (between 4 and 8 digits).

### Phone Security

- **Phone lock**

You can protect your phone security by inputting a phone password. The default setting is 1234.

- **Change password**

Change the phone's password.

### Lock keypad by end-key

Select On/Off to activate or deactivate **lock keypad by end-key**.

## 9.4 Network settings

- **Network selection**

Network connection can be switched between **Automatic** and **Manual**.

## 9.5 Dual SIM settings<sup>(1)</sup>

You can set **Dual SIM open**, **Only SIM 1 open** or **Only SIM 2 open**.

## 9.6 Call settings

- **Call waiting**

Activate/Deactivate the notification of a second incoming call by a beep. You can also query the status of waiting calls.

- **Call divert**

You can activate, deactivate or query the status of call forwarding to voicemail or to a specified number. The following configurations are possible:

**Divert all voice calls**, **Divert if unreachable**, **Divert if no answer**, **Divert if busy**, **Divert all data calls**, **Cancel all divers.**

- **Call barring**

The following configurations are possible:

### Outgoing calls

All outgoing calls are barred.

### Incoming calls

All incoming calls are barred.

### Cancel all

Deactivate all call barring.

### Change password

Change the original barring password for activating call barring.

<sup>(1)</sup> 2057D only

## Line switching

You can switch to **Line 1** or **Line 2**.

## Advanced settings

You can set **Auto redial**, **Call time reminder**, connect notice and **Answer mode**.

## 9.7 Restore settings

Make the phone's settings return to their default values. End-user data will be erased. Enter the default password 1234 to confirm restore and reboot.

## 9.8 Regulatory & safety

View information about your phone, such as **Product model**, **Manufacturer name**, **IMEI**, **CU Reference**, etc.

## 9.9 About

You can view **Privacy and User Terms**.

# 10 My Files

To access this function, press the **Centre soft key** from the Home screen and select **My files**.

Your phone provides internal storage space for you to manage files and also supports a microSD card. The contents of the microSD card are editable. You can create a new folder and delete, edit and view the details and files it contains.

# 11 Accessories .....

Standard accessories

- Battery
- Charger
- Quick Start Guide
- Product Safety Information leaflet



Only use Alcatel batteries, chargers, and accessories along with your device.

# 12 Warranty .....

Your phone warranty covers against any defect or malfunction which may occur in conditions of normal use during the warranty period of twelve (12) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries <sup>(2)</sup> and accessories sold with your phone are also covered against any defect which may occur during the first six (6) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

<sup>(1)</sup> The warranty period may vary depending on your country.

<sup>(2)</sup> The life of a rechargeable phone battery in terms of conversation time, standby time and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labour but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd.;
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in cases where the labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

## 13 Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge (  ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.

and carry out the following checks:

### **My phone can't be switched on or is frozen**

- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.

### **My phone has not responded for several minutes**

- Restart your phone by pressing and holding the **End key**.
- Remove the battery and re-insert it, then restart the phone.

### **My phone turns off by itself**

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the **End key**.
- Check the battery charge level.

### **My phone can't charge properly**

- Make sure you are using an **Alcatel** battery and the charger from the box.

- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

#### **My phone can't connect to a network or "No service" is displayed**

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

#### **My phone can't connect to the Internet**

- Check that the IMEI number (press \*#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connection settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

#### **Invalid SIM card**

- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

#### **Unable to make outgoing calls**

- Make sure you have dialled a valid number and have pressed the **call key**.

- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

#### **Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check if the network is overloaded or unavailable).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

#### **The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

#### **I can't find my contacts**

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

#### **The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the **Volume Up/down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

#### **I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription

includes this service.

- Make sure this feature does not require an **Alcatel** accessory.

#### **When I select a number from my contacts, the number can't be dialled**

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

#### **I am unable to add a contact to my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

#### **My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability.

#### **I can't access my voicemail**

- Make sure your operator's voicemail number is correctly entered.
- Try later if the network is busy.

#### **SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

#### **The phone can't be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

## 14 Specifications.....

<b>Processor</b>	ARM7+, 260MHz
<b>Platform</b>	MTK6261D
<b>Memory</b>	4MB ROM + 4MB RAM
<b>Dimensions (LxWxT)</b>	103x50.4x16.9 mm
<b>Weight</b>	89g
<b>Display</b>	2.4 inch main LCD screen
<b>Network</b>	GSM 850/900/1800/1900 (Band frequency and data speed are operator dependent.)

<b>Connectivity</b>	<ul style="list-style-type: none"><li>• Bluetooth 3.0</li><li>• 3.5 mm audio jack</li><li>• micro-USB</li></ul>
<b>Camera</b>	<ul style="list-style-type: none"><li>• 0.3M by default</li></ul>
<b>Audio &amp; Video supported formats</b>	Audio: MID, AMR, MP3(optional) Video: 3GP, MP4 (optional)
<b>Battery <sup>(1)</sup></b>	Capacity: 970 mAh

<b>Expansion Slot</b>	microSD™ memory card (Availability of microSD card depends on market)
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**Note:** Specifications are subject to change without prior notice.

- <sup>(1)</sup> The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.